



# HEYDAR ALIYEV INTERNATIONAL AIRPORT

TERMINAL 1



HEYDAR ALIYEV INTERNATIONAL AIRPORT

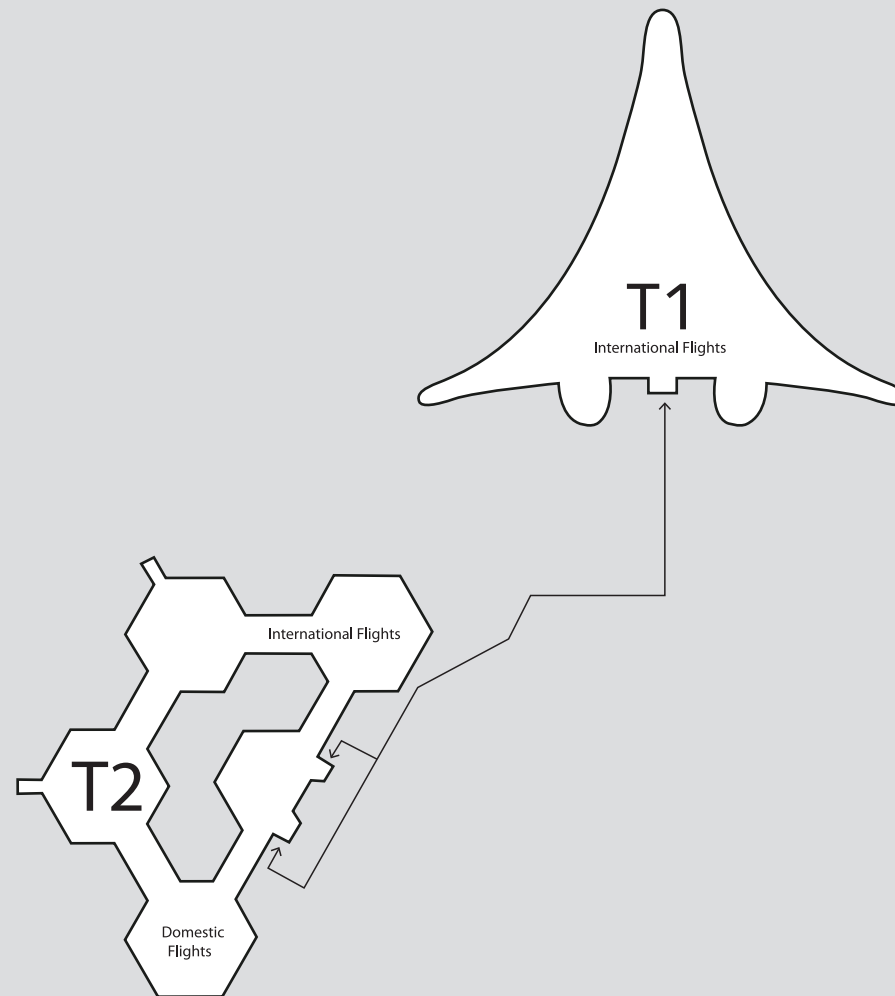
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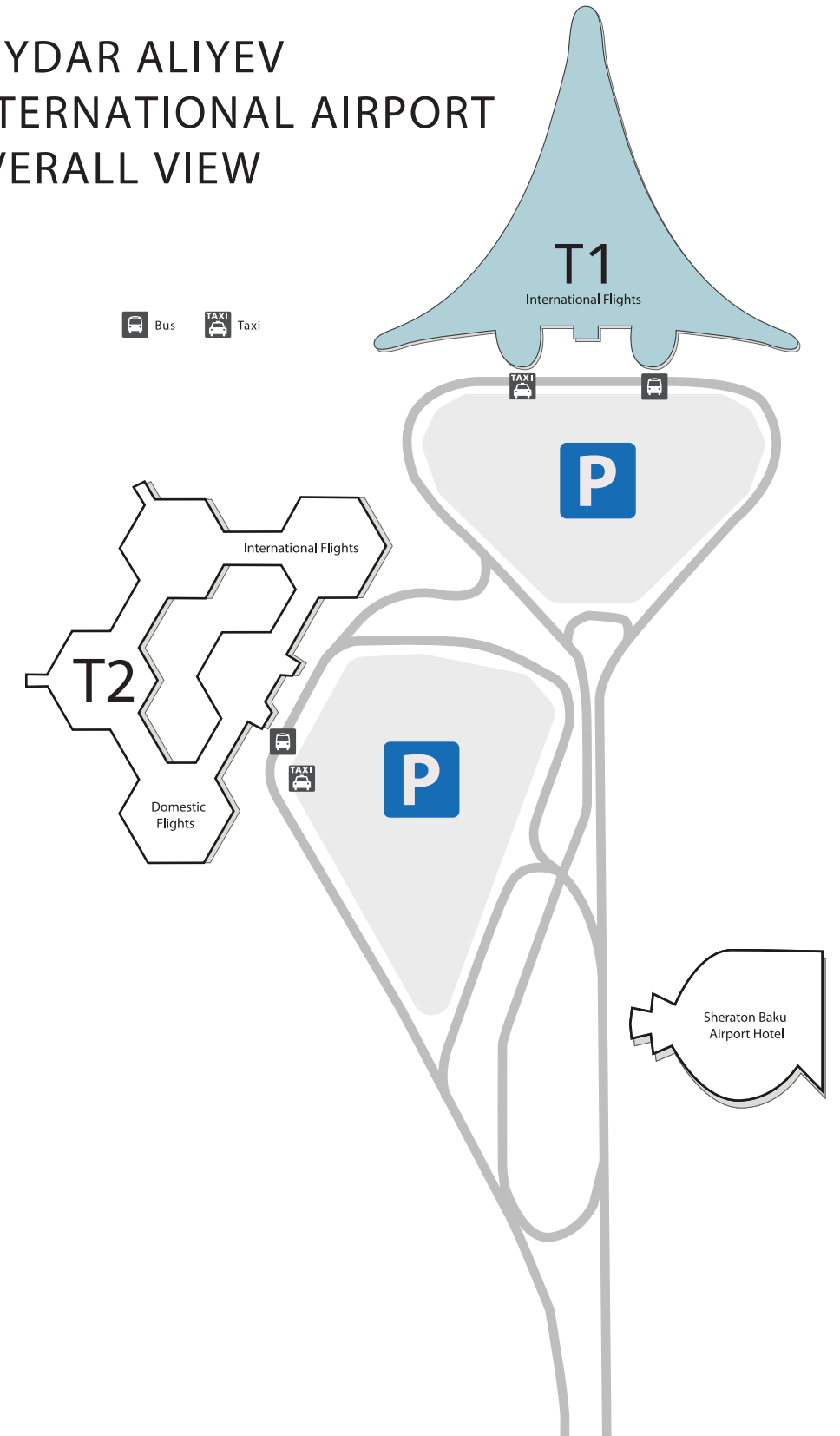
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Walkway Between Terminals

Please use walkway between Terminal 1 and Terminal 2 (400 meter walk)



HEYDAR ALIYEV INTERNATIONAL AIRPORT OVERALL VIEW



HEYDAR ALIYEV  
INTERNATIONAL AIRPORT

GUIDE MAP

- Information
- Elevator
- Escalator
- Bus
- Taxi

- Common Area
- International Departure - Airside
- International Arrival - Airside
- International Transfers Zone

4F

- Lounges
- Restaurant
- Children's Playground
- Azerbaijan Airlines Business Lounge
- Other Airlines Business Lounge
- Absheron Lounge

3F

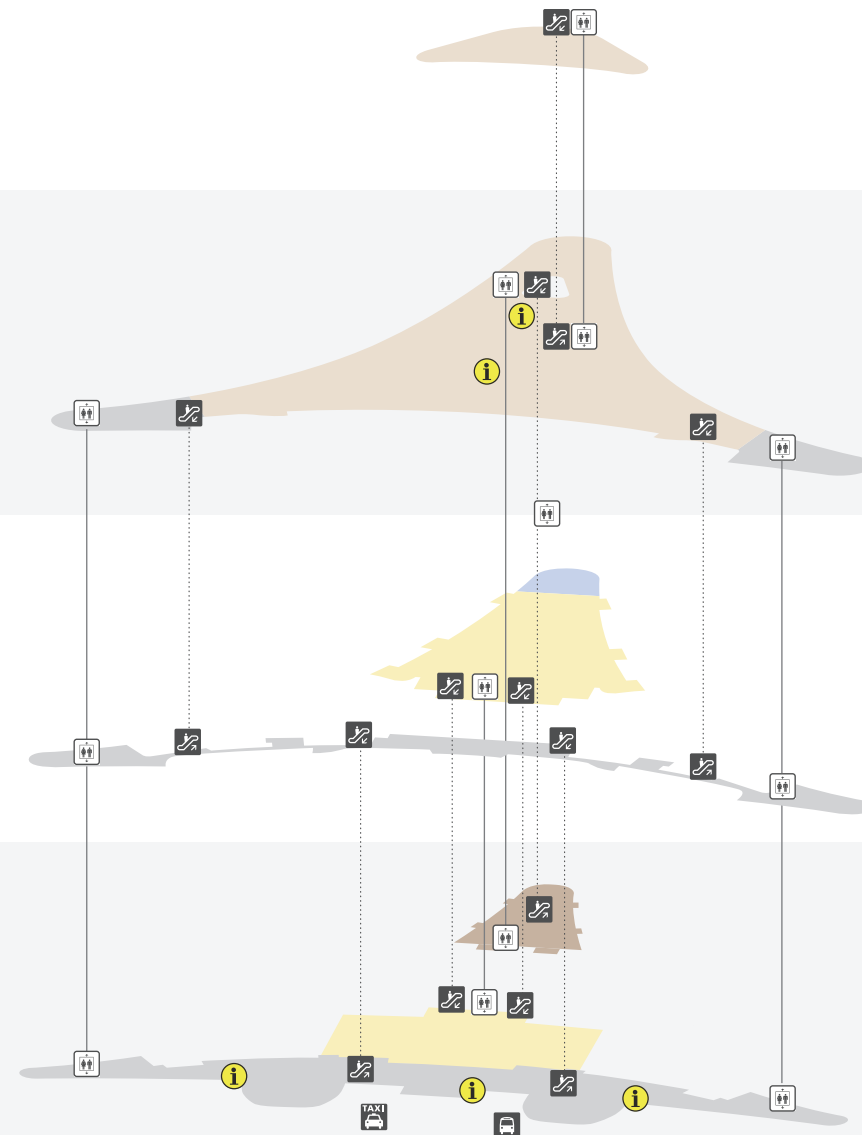
- International Departure Lobby
- Food Court
- Shops
- Sleeping Pods
- Information Desks
- Children's Playground
- Prayer Room
- Drinking Fountains

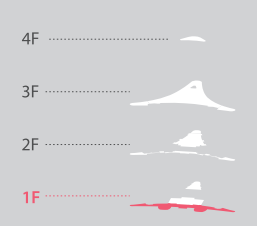
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- International Arrival Lobby
- International Transfer Zone
- ASAN Visa
- Passport Control
- Transfer Area
- Bank & ATM
- Drinking Fountains

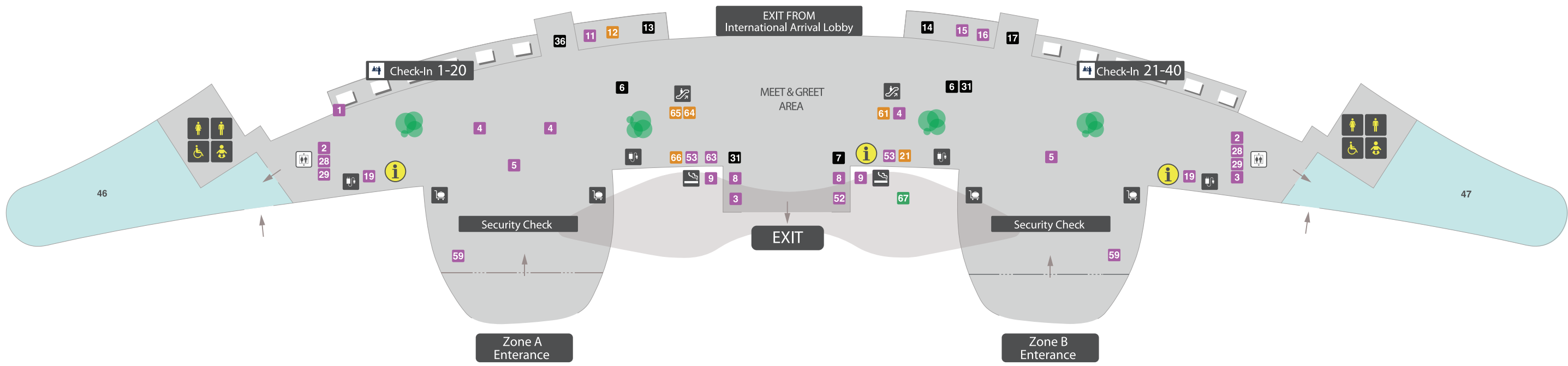
1F

- International Arrivals Lobby
- International Departures Lobby
- International Departures - Bus Gates
- Check-in Desks
- Information Desks
- Bus & Taxi Departure Area
- Bus Ticket
- Meeting Point





- Information
- Men's Toilets
- Women's Toilets
- Disable Toilets
- Diaper Changing Table
- Elevator
- Escalator
- Charging Station
- Bus
- Taxi
- Baggage Trolleys
- Smoking Cabin
- Common Area
- Lounges



**Facilities**

- 1** Tax Refund  
Application Desk
- 2** Baggage Wrapping  
5 AZN per Baggage
- 3** Tea & Coffee  
Vending Machine
- 4** Azerbaijan Airlines (AZAL), Buta Airways  
Self Check-in Desk
- 5** Airport Online Info Desk  
Floor Map, Airport Information, Promo Videos
- 8** Water & Snack  
Vending Machine
- 9** Aeroexpress  
Bus Ticket

- 11** Azerbaijan Airlines (AZAL), Buta Airways  
Ticket Office
- 15** VIP Aviation Services  
Branch
- 16** Other Airlines  
Ticket Office
- 19** Customs Online Kiosk  
Online Customs Declaration Form
- 28** Repacking Table  
Free of Charge
- 29** Scale  
Free of Charge
- 52** Pharmacy  
Vending Machine
- 53** Mobile SIM Cards  
Azercell, Beacell, NarMobile

- 59** Salam Service  
Fast Track & Lounges Services
  - 62** Baku Tourism Information Center  
Tours, Tickets, City Useful Information
  - 63** SW Travel  
Hotels, Transfer, Tours
- Banks, ATM, Payments**
- 6** ASAN Pay  
Payment Terminal
  - 7** Milli On  
Payment Terminal
  - 13** International Bank of Azerbaijan  
Bank Branch

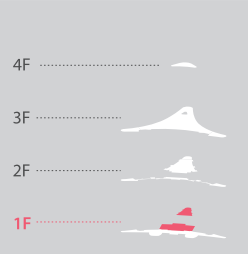
- 14** Premium Bank  
Bank Branch
  - 17** Premium Bank  
ATM
  - 31** Premium Bank  
Payment Terminal
  - 36** International Bank of Azerbaijan  
ATM
- Rental Car**
- 12** AZNUR  
Rental Car
  - 21** HERTZ  
Rental Car
  - 61** BAKU CAR  
Rental Car

- 64** CAPRICE CAR  
Rental Car
  - 65** EUROPCAR  
Rental Car
  - 66** AVIS  
Rental Car
- Lounges**
- 46** AZAL Business Class Check-in  
Business Class Lounge
  - 47** Salam Lounge  
Club Member Lounge
- Food Court**
- 67** NEO  
Tea, Coffee, Cakes

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 Heydar Aliyev Airport  
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 Arrival Lobby  
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 1F  
 Departure Lobby  
 Transfer Area  
 2F  
 Departure Lobby  
 3F  
 Lounges  
 Food Court  
 4F

# 1F

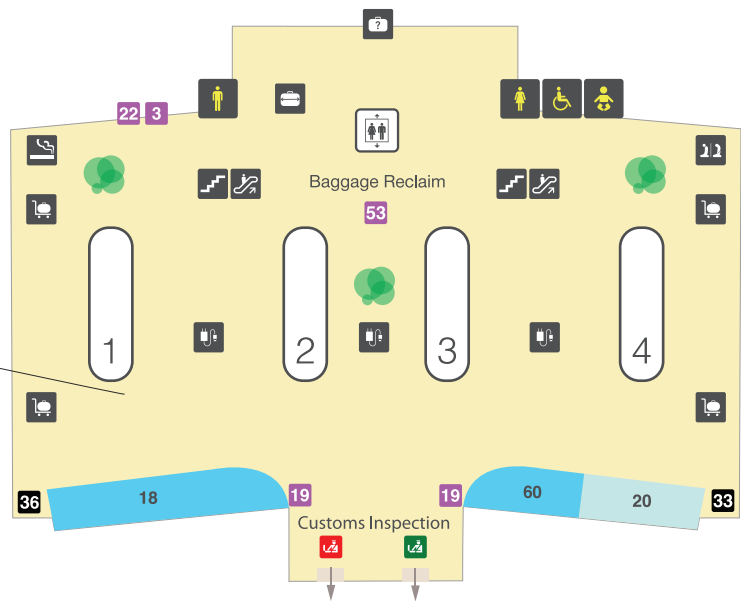
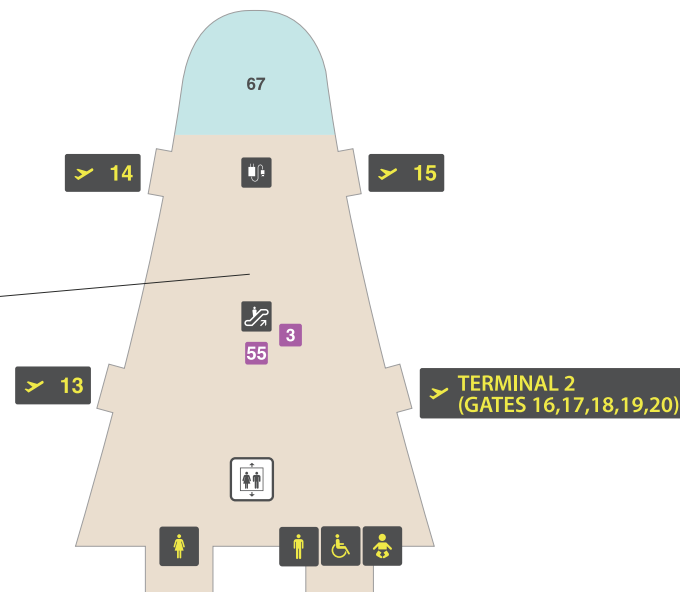
International Arrival Lobby  
International Departure Lobby - Bus Gates



- Men's Toilets
- Women's Toilets
- Disable Toilets
- Diaper Changing Table
- Elevator
- Escalator
- Stairs
- Charging Station

- Baggage Trolleys
- Smoking Cabin
- Lost and Found
- Oversize Baggage
- Gate 13
- Customs Green Channel
- Customs Red Channel

- International Departure - Airside
- International Arrival - Airside



## Facilities

- 3** Tea & Coffee  
Vending Machine
- 19** Customs Online Kiosk  
Online Customs Declaration Form
- 22** Azerbaijan Red Crescent Society  
Charity Box
- 53** Mobile SIM Cards  
Azercell, Backcell, NarMobile
- 55** Sleeping Pods  
Free of Charge

## Banks, ATM, Payments

- 33** Premium Bank  
Currency Exchange
- 36** International Bank of Azerbaijan  
ATM

## Lounges

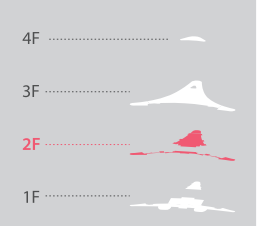
- 20** Baku Club  
Lounge for Business Class Passengers of Azerbaijan Airlines
- 67** Salam Lounge  
Club Member Lounge

## Shops

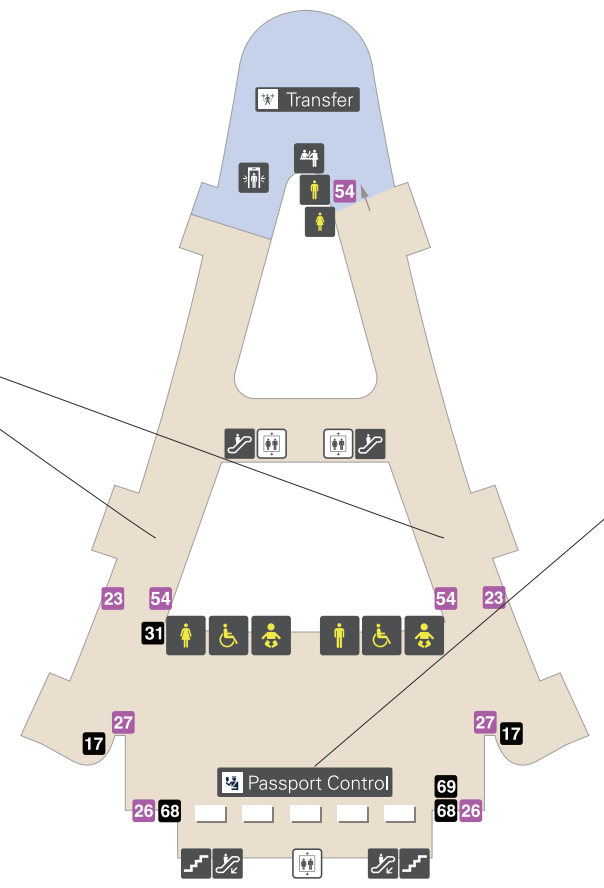
- 18** Duty Free  
Alcohol, Tobacco, Toys, Cosmetics, Fragrance, Souvenirs
- 61** VIP BOUTIQUE  
Accessories

# 2F

International Arrival Lobby  
International Transfer Zone



- Men's Toilets
- Women's Toilets
- Disable Toilets
- Diaper Changing Table
- Elevator
- Escalator
- Stairs
- Transfer Check-in Desk
- Transfer Customs



- Common Area
- International Arrival - Airside
- International Transfers Zone

## Facilities

- 23** ASAN Visa Upon Arrival  
Online Machine
- 26** ASAN Visa Desk  
Customer Care Desk
- 27** ASAN Urgent E-Visa  
Online Machine
- 54** Drinking Water  
Free of Charge

## Banks, ATM, Payments

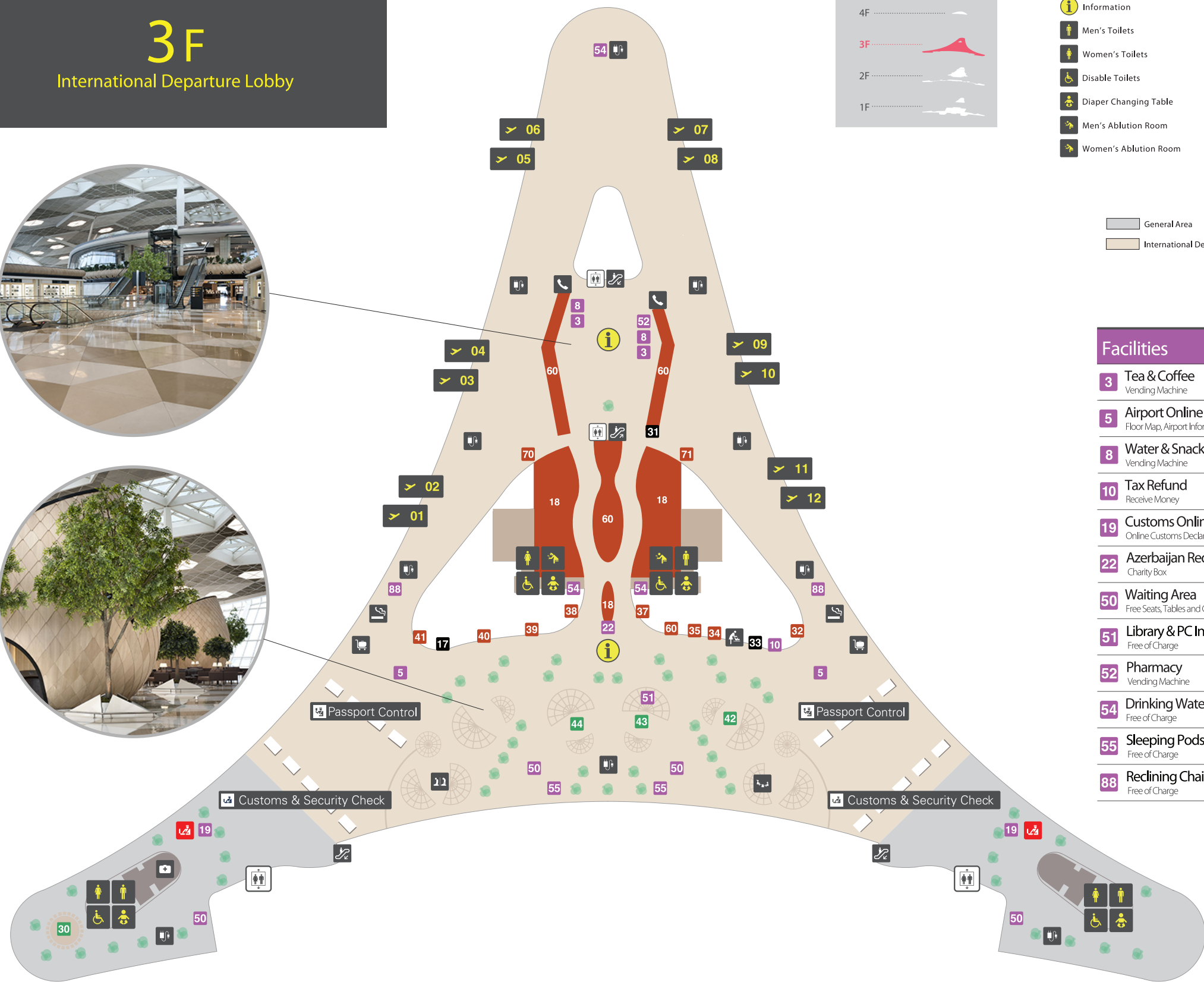
- 17** Premium Bank  
ATM
- 31** Premium Bank  
Payment Terminal
- 68** Kapital Bank  
Currency Exchange
- 69** Pasha Insurance  
Insurances Services

## Food Court

- 24** McDonalds  
Fast Food
- 58** ILLY  
Tea, Coffee, Cakes
- 25** FLY  
Cafe

# 3F

## International Departure Lobby



- Information
- Men's Toilets
- Women's Toilets
- Disable Toilets
- Diaper Changing Table
- Men's Ablution Room
- Women's Ablution Room
- Elevator
- Escalator
- Charging Station
- Hand Baggage Trolleys
- Smoking Cabin
- Public Phone
- Medical Point

- General Area
- International Departure - Airside

### Facilities

- 3** Tea & Coffee  
Vending Machine
- 5** Airport Online Info Desk  
Floor Map, Airport Information, Promo Videos
- 8** Water & Snack  
Vending Machine
- 10** Tax Refund  
Receive Money
- 19** Customs Online Kiosk  
Online Customs Declaration Form
- 22** Azerbaijan Red Crescent Society  
Charity Box
- 50** Waiting Area  
Free Seats, Tables and Charging Stations
- 51** Library & PC Internet  
Free of Charge
- 52** Pharmacy  
Vending Machine
- 54** Drinking Water  
Free of Charge
- 55** Sleeping Pods  
Free of Charge
- 88** Reclining Chairs  
Free of Charge

- Baby Care Room
- Prayer Room
- Children's Playground
- Gate 11
- Customs Red Channel

### Banks, ATM, Payments

- 17** Premium Bank  
ATM
- 31** Premium Bank  
Payment Terminal
- 33** Premium Bank  
Currency Exchange

### Shops

- 18** Duty Free  
Alcohol, Tobacco, Toys, Cosmetics, Fragrance, Souvenirs
- 32** ABAD  
National Souvenirs
- 34** BOSS  
Clothes
- 35** ETRO  
Clothes
- 37** Loro Piana  
Clothes
- 38** Emerdegildo Zegna  
Clothes
- 39** Salvatore Ferragamo  
Clothes
- 40** Product of Azerbaijan  
Alcohol, Food and Beverages
- 41** LIBRAFF  
Books, Magazines and Souvenirs
- 60** VIP BOUTIQUE  
Accessories
- 70** HARIBO  
Candies
- 71** CHINAR  
Candies

### Food Court

- 42** 150 Bar&Grill  
Cafe
- 43** Xurcun  
Cafe
- 44** Room  
Vine Cafe

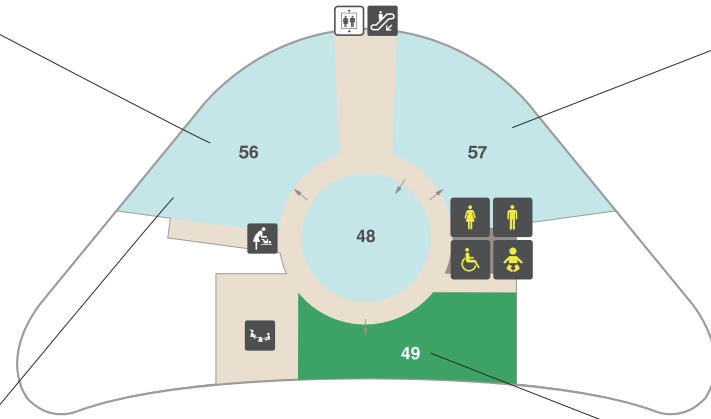
# 4F

International Departure Lounges  
Food Court



- Information
- Men's Toilets
- Women's Toilets
- Disable Toilets
- Diaper Changing Table
- Elevator
- Escalator
- Baby Care Room

International Departure - Airside



## Food Court

**49** Ay Gonshu  
Restaurant

## Lounges

**48** Absheron Lounge  
Club Member Lounge

**56** Azerbaijan Airlines Business Class  
Lounge for Business Class Passengers of Azerbaijan Airlines

**57** Lounge  
Lounge for Business Class Passengers of Other Airlines